



AVC Kennels Agreement

Kennel Hours For Admissions and Discharges

Sunday – Thursday 9:00am to 11:30am and 3:00pm to 5:00pm

Friday – Saturday 9:00am to 11:30am

AVC hours for Admissions

Sunday- Thursday 8am-10am

Friday – Saturday 9am -10am

AVC hours for Discharges

Sunday-Thursday 1pm-6pm

Friday – Saturday 12pm-3pm.

Client file No: _____

Client: _____

Pet(s) Name: _____

Admission date: _____

DOGS WILL NOT BE ADMITTED / DISCHARGED OUTSIDE THESE TIMES.

PUBLIC HOLIDAYS - CLOSED FOR ADMISSIONS/DISCHARGES.

1. Pet Care

The American Veterinary Clinic (AVC) will use all reasonable care to prevent injury and/or illness for dogs boarding at our facility.

The AVC is not responsible or liable for ANY loss or damage due to illness, accident or any other cause for dogs boarding at our facility.

Toys, blankets and carriers brought to the kennels for your animal's comfort are very welcome. The AVC Kennels is not responsible for any damage to or loss of these items and we accept no liability to replace such items.

In the event of a medical emergency we will make every effort to contact you. The attending veterinarian will make all medical decisions in the best interests of your pet.

If your dog is diagnosed with a contagious disease upon arrival or during the boarding period, he/she may be transferred to an isolation area and may be subject to a surcharge of 50% of the daily kennel rate.

Your dog will be fed Royal Canin or Eukanuba dry dog food appropriate for its age and size. If wet food is fed this will be Pedigree Chum or Chappie.

Royal Canin veterinary prescription diets are also available. Please inform the kennel supervisor if your dog has special nutritional needs.

2. Admission Requirements

Written proof of vaccination and annual health examination must be supplied before pets are admitted to the AVC Kennels. All vaccinations must be current and must not expire during the boarding period. Please contact the AVC staff to determine your pet's vaccination status. Final determination of vaccination status will be left to the discretion of the AVC veterinary staff.

Combination Vaccine – A minimum of distemper and parvovirus.

Kennel Cough vaccine containing bordetella - administered at least 7days PRIOR to boarding.

The AVC veterinary staff will determine frequency of vaccination booster. All animals without a current, acceptable vaccination status will be boarded in isolation (dependent on availability), at a rate that is surcharged by 50% of the daily rate.

ALL DOGS WILL BE TREATED FOR TICKS ON ADMISSION

3. Billing Policy

A 50% deposit is required at the time of booking to confirm the booking. If cancellation is necessary this deposit is refundable with 7 or more days notice prior to the scheduled admission date.

The balance is to be paid in full on the day of admission. Any additional expenses will be paid at time of discharge from the kennels.

EARLY PICK UP REFUNDS: With 7 days notice you pay for the time your pet is in the kennels. Without 7 days notice, 50% of the remaining reservation cost is forfeit (to a maximum of 7 days).

MULTIPLE PET DISCOUNTS: If two dogs share the same run, the second dog gets a 25% discount on fees.

4. Extended Stays

Advance payment is required for any boarding extensions. Any dog boarding for a prolonged period will be subject to re-assessments to ensure that the physical and mental well being of that animal is not being compromised. At 3 months the kennel supervisor will assess the dog so that any concerns can be addressed and brought to the owner's attention. At 6 months each dog must undergo a physical examination by a veterinarian before a decision is made to continue the boarding agreement.

5. Other Rules and Regulations

To give you the opportunity to see our facilities and meet the staff, we encourage you to visit the kennels during our admission/discharge hours prior to boarding your dog. Please call in advance to arrange an appointment to visit the facilities.

You are welcome to visit your pets at the kennels. Visiting arrangements must be made in advance and restrictions may be placed on the time and duration of visits.

You may take your dog off the kennel premises if you like – this may be done during business hours only, and you will be asked to sign your pet in and out.

6. Abandoned Pets

Pets are considered abandoned and become the property of the AVC if they are not collected within 72 hours of their prepaid collection date.

7. In case of medical problems (Please initial one of the following)

() I authorize the AVC to treat my pet as needed. I accept full financial responsibility for all charges accrued.

() I authorize treatment up to _____ aed.

8. If medications required during boarding: (please note a medication fee of 14.00 aed /day will apply)

Condition (s) requiring treatment: _____

Medication _____ Dose / Instructions: _____

Medication _____ Dose / Instructions: _____

Approved by AVC Doctor _____ Client Signature _____

9. Emergency contact information

Phone number while away: _____

Email: _____ Alternate emergency contact in U.A.E: _____

10. I have read and understood the above information and accept the terms specified.

Signature _____ Date _____ Admitted by _____

11. To cover the costs of unforeseen medical expenses and unexpected boarding extensions, you may wish to provide your credit card information.

Card Number: _____ Expiry date: _____ VISA / MC

Name on Card: _____ Signature: _____

PATIENT DISCHARGE AND COLLECTION:

AVC STAFF: I have checked and confirmed that the patient I am discharging matches the description (age/breed/sex/color) listed above and in the medical system.

Signature _____

OWNER/AUTHORIZED AGENT: I confirm that the animal I am receiving matches the description listed above and is indeed my pet.

Signature _____